

Ramadan 2026 – F&B FAQ

A GUIDE FOR OUR VALUED GUESTS AND PARTNERS

1. Where will the Ramadan dining experience take place, and what does it include?

Iftar

Iftar will be hosted at Al Maha Restaurant, featuring an extensive Arabic and international buffet.

- **Timings:** 06:30 PM to 10:30 PM
- **Price:** OMR 16 net per adult
- **Children 6–11.9 years:** 50% discount (OMR 8 net)
- **Children below 6 years:** Complimentary

Soft drinks are chargeable based on consumption. Guests may also opt for the **OMR 17 net package**, which includes the full buffet along with soft drinks. Packed juices are included; fresh juices remain chargeable.

Suhoor

Suhoor will be served **in-room only**, as a curated set menu available between **12:00 AM and 04:00 AM**.

- Guests wishing to exchange breakfast for Suhoor are kindly asked to inform Front Office during check-in.
- Orders are to be placed the day prior (before 9:00 PM) by contacting Front Office at ext. 0, or by visiting the reception to place their order directly.
- Suhoor is also available for guests on Room Only rate at 8.5 OMR net.

2. If I have a dining package (HB, FB, All-Inclusive), where will my dinner be served?

- All dining packages include Iftar at Al Maha Restaurant.
- In continuation with the current package allowances, all-Inclusive guests may enjoy their one dinner per stay (or one dinner per seven nights) at Palm Grove based on availability and with a minimum of 24 hours advance notice.

3. I am on Bed & Breakfast. Can I exchange breakfast for Iftar?

- Breakfast may be exchanged for Suhoor at no additional charge.
- Breakfast cannot be exchanged for Iftar. The Iftar buffet will be charged at the applicable rate.

4. May I order alcohol during Ramadan?

Alcohol cannot be consumed in public areas during Ramadan. Guests may consume alcohol in two ways:

- In-room consumption, available 24 hours and fully chargeable.
- Whispers Bar, open daily from 7:00 PM to 12:00 AM (except on mandated dry days).
 - Consumption is permitted inside the bar only.
 - Service will be provided at the counter.

5. I have children under 18 but would like to enjoy a drink. May I bring them to Whispers Bar?

Guests under 18 years are not permitted inside Whispers Bar.

However, alcoholic beverages may be ordered free of charge through In-Room Dining for Hard All-Inclusive guests during the Whispers operating hours (7:00 PM – 11:30 PM), allowing families to remain together.

6. Can food be consumed by the pool during the day?

Food and beverages may not be consumed in public areas during daylight hours in Ramadan.

Guests may enjoy lunch at Palm Grove Beach Kitchen from 12:00 PM to 3:00 PM.

7. Are tea and coffee included for both Iftar and Suhoor?

Yes. Tea and coffee are included with both Iftar and Suhoor.

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8. Are fresh juices included for both Iftar and Suhoor?

- Fresh juices are not automatically included in either the Iftar or Suhoor packages.
- For **Iftar**, fresh juices are **fully chargeable** regardless of package selection.
- For **Suhoor**, guests may select **one included beverage**: either a Ramadan drink or a fresh fruit juice.
- Full-board and All-Inclusive packages include packed juices only. Fresh juices will be chargeable.

9. Can Bed & Breakfast guests upgrade to Iftar through Reception?

Yes. Guests on B&B may enjoy an upsell rate of OMR 14 net per person instead of the standard OMR 16 net.

10. Smoking During Ramadan

Smoking is not permitted in public areas during fasting hours. A designated smoking area will be made available.

11. What is the dress code for Ramadan dining?

While no formal dress code is enforced, guests are kindly requested to observe modest attire in line with Ramadan customs when dining in public spaces.

For further assistance, please contact the Food & Beverage Team at SLLHI_FB_Team@hilton.com.

We wish all our guests a peaceful and enjoyable Ramadan season.